

Software Assurance Deployment Benefits

Deployment assistance when and where you need it

www.microsoft.com/licensing/sa

Microsoft® Software Assurance for Volume Licensing includes benefits that can help your organization plan and prepare for successful deployment of new software. These benefits include Packaged Services and other complementary benefits that can help with training, readiness and support.



Packaged Services

Packaged Services benefits offer two types of consulting engagements: Desktop Deployment Planning Services and SharePoint® Deployment Planning Services.

Desktop Deployment Planning Services

Desktop Deployment Planning Services (DDPS) help ensure successful deployment of Microsoft Office or Microsoft Windows® software. A successful deployment translates to higher usage and productivity, as well as lower cost and improved return on your software investment.

A pre-qualified Microsoft DDPS provider will collaborate with you to create a comprehensive deployment plan including analysis, business case, process and technical procedures. The number of engagement days available is determined by the Software Assurance coverage you have in place. Services are based on the Microsoft Deployment Toolkit (MDT) 2008, which reduces the interaction time required to install desktop applications and operating systems. Depending on the method you use, installation may take a few moments or it can be completely automated using Zero Touch Installation (ZTI) with System Center Configuration Manager (SCCM) 2007. Learn more about these methods at www.microsoft.com/deployment. At the end of the engagement you'll have a comprehensive deployment plan designed to help ensure a smooth transformation of your business and technical environment, thereby extending the business value of your desktop software upgrade.

Use Packaged Services to help:

- Access expert consulting services
- Reduce deployment costs
- Improve deployment timeline and readiness
- Free up resources

SharePoint Deployment Planning Services

SharePoint Deployment Planning Services (SDPS) is designed to help your organization plan an effective deployment of Microsoft Office SharePoint Server. SDPS includes a broad range of planning tools and services that help optimize the effectiveness of Microsoft Office SharePoint Server's core capabilities and help lower the cost of deployment and improve the productivity of your organization.

A pre-qualified Microsoft SDPS provider will share best practices, analyze your organizational environment, and provide tools and services that help manage SharePoint implementation and the migration of data. The number of engagement days available is determined by the Software Assurance coverage you have in place. Service areas include collaboration, portals, enterprise search, and web and portal content management. At the end of the engagement, you will have a customized roadmap for your unique environment that includes a comprehensive business plan, timelines, and resources to help you successfully transform your collaborative processes using Microsoft Office SharePoint Server.

Maximize the success of your deployment

In addition to Packaged Services, Software Assurance includes a range of training, readiness and support benefits to help your organization plan and prepare for successful software deployments.

Training Vouchers

Training Vouchers give your organization access to in-depth technical classroom training that can help IT professionals and developers deploy, manage, and support your organization's infrastructure. Training is delivered by Microsoft Certified Partners for Learning Solutions (CPLS) utilizing Official Microsoft Learning courseware developed by Microsoft experts.

E-Learning

E-Learning provides access to self-paced, interactive training developed by Microsoft experts. This thorough online learning experience helps end-users learn new software before it is deployed, and provides your IT staff with essential skills that can help them successfully deploy, manage, and support Microsoft technologies.

24x7 Problem Resolution Support

24x7 Problem Resolution Support includes phone support, as well as unlimited Web support during business hours for Standard and Enterprise edition servers. With this benefit, you can receive the business-critical support your organization needs before, during, and after the deployment of new software.

TechNet Subscription through Software Assurance

Your IT staff can access TechNet Online Concierge Chat and Managed Newsgroups. In addition, your organization receives a single license subscription to TechNet Plus Direct, offering a designated IT professional in your organization access to evaluation copies of Microsoft software as well as other technical tools and resources.

Home Use Program

The Home Use Program (HUP) gives your employees the flexibility to use the same software both at work and at home, and can help improve software skills, increase employee productivity, reduce IT burden, and promote employee job satisfaction. HUP helps support your organization's work/life balance initiatives and can help you maximize the value of your Microsoft Office investment.

Employee Purchase Program

The Employee Purchase Program (EPP) gives your employees discounts on some of Microsoft's most popular productivity and consumer products, including Microsoft Office, Windows Vista®, Xbox® games and Zune™ digital media players and accessories. EPP helps increase employee morale as well as helps your employees build skills on the latest products.

To find out more about the benefits listed above, see the [Software Assurance Training, Workforce, and Support datasheets](#), or go to www.microsoft.com/licensing/sa.

Software Assurance benefits support organizational performance across the software lifecycle and its stages.



SOFTWARE STAGE	SOFTWARE ASSURANCE BENEFIT
PLAN	<ul style="list-style-type: none"> NEW VERSION RIGHTS SPREAD PAYMENTS
DEPLOY	<ul style="list-style-type: none"> PACKAGED SERVICES <ul style="list-style-type: none"> DESKTOP DEPLOYMENT PLANNING SERVICES SHAREPOINT® DEPLOYMENT PLANNING SERVICES
USE	<ul style="list-style-type: none"> WINDOWS VISTA ENTERPRISE MICROSOFT DESKTOP OPTIMIZATION PACK ENTERPRISE SOURCE LICENSING PROGRAM
	<ul style="list-style-type: none"> TRAINING VOUCHERS E-LEARNING
	<ul style="list-style-type: none"> HOME USE PROGRAM EMPLOYEE PURCHASE PROGRAM
MAINTAIN	<ul style="list-style-type: none"> 24X7 PROBLEM RESOLUTION SUPPORT TECHNET SUBSCRIPTION COLD BACKUPS FOR DISASTER RECOVERY
TRANSITION	<ul style="list-style-type: none"> EXTENDED HOTFIX SUPPORT WINDOWS FUNDAMENTALS FOR LEGACY PCs